# **GENESIS CASCO**

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#### **PROFILE**

Biochemistry major working in healthcare field with two years of professional experience and six years of volunteerism. Knowledgeable in administering healthy healing in patient care. Skilled at problem solving and conflict resolution.

# **EDUCATION**

Ramapo College of New Jersey, Mahwah, NJ, May 2024 School of Theoretical and Applied Science Bachelor of Science in Biochemistry Public Health Educational Opportunity Fund Scholar

New Brunswick Health Sciences, New Brunswick, New Jersey, June 2019

#### **TECHNICAL SKILLS**

Robert Wood Johnson CPR/First Aid Certification | Bilingual (English and Spanish) | Microsoft Office suite (Word, PowerPoint, and Excel) | Data Entry/Analysis | Mailing

## RELEVANT EXPERIENCE

Rutgers University Edward J. Bloustein School of Planning and Public Policy New Brunswick, New Jersey, May 2023 – Present

Call Center Team Lead Supervisor

• Spearheading the Call Center team for the PRAMS (Pregnancy Risk Assessment Monitoring System) research project. Conducting in-depth phone interviews with mothers, ensuring a high standard of data collection. Providing comprehensive support to staff members, fostering a collaborative and efficient working environment. Developing and managing schedules to optimize team performance and project timelines. Executing meticulous data entry tasks, ensuring accuracy and completeness of project records. Handling mailing processes and logistics to facilitate communication and project outreach.

**Robert Wood Johnson University Hospital,** New Brunswick, New Jersey, *January 2020 – January 2023* Patient Monitor

• Assist patients with bathing, changing, feeding, and walking; support nurses in trauma unit; follow all COVID and established health and safety precautions.

**Babysitter,** New Brunswick, New Jersey, September 2018 - Present Babysitter

• Provide care for newborn baby; feed, change, bath and ensure overall well-being of baby; encourage developmental milestones such as talking and reading.

**Robert Wood Johnson University Hospital,** New Brunswick, New Jersey, *September 2018 - June 2019* Internship

• Shadowed nurses during daytime, in order to experience medical field work.

**Stein Hospice**, Somerset, New Jersey, *January 2018 - June 2019* Volunteer

• Provided company towards terminally ill patients, by implementing activities, conversations, and support.

## **VOLUNTEER EXPERIENCE**

Robert Wood Johnson Children's Specialized Hospital, New Brunswick, New Jersey, March 2016 – January 2023

• Instruct children with special needs in martial arts and swimming and assist with developing communication skills. Create and provide group therapy with other volunteers under supervision of a licensed professional.

Robert Wood Johnson Blood Drive, New Brunswick, New Jersey, February 2017 - February 2019

• Conducted a blood drive with New Brunswick Health Sciences, in order to get community to donate blood; 120+ participants were able to donate blood.

Greater Brunswick Charter School, New Brunswick, New Jersey, August 2015 - August 2018

• Tutored 3rd graders during summer school, assisting students with help in math.